



## **HOW TO GET STARTED WITH YOUR SASATEL EVDO ROUTER**

1. Unpack the router from the box and connect both Antennas
2. Connect the antenna labeled WIFI to the point behind the router labeled WIFI-ANT and connect the other antenna to the point behind the router labeled WAN-ANT.
3. Connect the power of the router to the UPS/Power Protection socket.
4. Power LED and WLAN LED should now be illuminated.

Note: There is a LAN/Network cable provided with the EVDO router if you want to use your Local Area Network and if you don't want to use the wireless capabilities on your machine.

### **This is the procedure for connecting to the Internet using your laptop PC with wireless capabilities.**

1. Right click your network connection which you will see in your taskbar.
2. Click Connect to a Network and scroll down to Wireless Network Connection. Select Sasatel and it will be on unsecured network. Click connect and then click on connect anyway.
3. Shows connecting to Sasatel Network and then connected to Sasatel

### **How to secure your wireless link and implement the security settings?**

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| 1. Open your internet Browser and enter your IP address of the router as 192.168.2.1 and the log-in webpage is opened. | 2. The EVDO Router web configuration window will open and then click on wireless LAN and then wireless security. | 3. Click on Authentication Type as WPA-PSK instead of Open System. On WPA Tab, enter your wireless security password which you desire and it must be 8 characters or more. Once you apply the settings, the router will restart and the next time the user logs in, the security password will be requested. |
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- Once you enter username:admin  
Password: admin, this is a default password to configure all Sasatel EVDO Routers.

You can also call our Sasatel customer care on 100 or email us through [customercare@sasatel.co.tz](mailto:customercare@sasatel.co.tz)



### HOW TO RECHARGE YOUR SASATEL EVDO ROUTER

<p><b>For customers who have desk phone telephone handsets</b></p> <ol style="list-style-type: none"> <li>1. Connect your normal desk phone handset behind the router which has RJ11 telephone jack.</li> <li>2. Dial 104 (Swahili ) or 105 (English)</li> <li>3. Listen to the IVR Prompt from the system.</li> <li>4. Enter the 14 Digits Voucher Pin Number and followed by # to confirm.</li> <li>5. Listen to the IVR announcement</li> <li>6. Dial 102 to hear your balance and confirm that the balance is entered.</li> <li>7. Dial the activation code for the Active surf, Budget surf or Business surf.</li> <li>8. Call customer care number 100 or 101 to confirm that the bundle is activated for the customer.</li> </ol>	<p><b>For customers who have Sasatel mobile phones plus EVDO router</b></p> <ol style="list-style-type: none"> <li>1. Call 105 from any Sasatel phone.</li> <li>2. Enter the evdo router number you want to recharge followed by #</li> <li>3. The number will be repeated, Press 1 to confirm the number.</li> <li>4. Then you will be asked to enter the 14 digit PIN of the recharge card followed by # as a normal recharge.</li> <li>5. Call customer care to confirm and activate the bundle which the customer has requested.</li> </ol>
<p><b>Airtime Transfer from phone to EVDO Router</b></p> <ol style="list-style-type: none"> <li>1. Load the voucher credit on any Sasatel phone before transferring to your router.</li> <li>2. Dial * 104* and 14 digits voucher pin followed by #</li> <li>3. Confirm the credit is loaded into your phone by dialing *102#</li> <li>4. Implement an airtime transfer from your phone to your Evdo Router by dialing from your phone the following codes.</li> <li>5. Dial (*141*amount*number of your Evdo Router*123456*# send). 123456 is a default password of your phones unless the user has changed the password.</li> <li>6. Once the credit is loaded into the Evdo Router, please call customer care by dialing 102 to confirm that the credit has been transferred successfully to the Router.</li> </ol>	<p style="text-align: center;"><b>Electronic Recharge</b></p> <p>Payment Mode: Cheque, deposit slip or TT</p> <ol style="list-style-type: none"> <li>1. Customer issues the proof of payment to the sales team</li> <li>2. Finance receives the proof of payment from sales person and confirms receipt of payment</li> <li>3. Sales person requests Billing department to load airtime to the number and activate the bundle requested by the customer</li> <li>4. Billing dept. confirms the activation and notifies the sales person who informs the customer</li> </ol> <p>Payment Mode: Cash</p> <ol style="list-style-type: none"> <li>1. Sales team collects the cash and issues a receipt to the customer.</li> <li>2. Finance confirms the collection of the cash.</li> <li>3. Sales person requests Billing department to load airtime to the number and activate the bundle requested by the customer</li> <li>4. Billing confirms the activation and notifies the sales person who notifies the customer</li> </ol>

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